

Horseshoe Canyon Campground Policy

The following policies have been established in order to provide all of our guests with a safe, comfortable, and enjoyable stay.

Check-in

Check-in time is 3 pm.

Check-out

Check-out time is 11 am.

Quiet Hours

Being a family campground, we ask that guests be considerate of their neighbors and follow quiet hours between 11 pm and 7 am.

Site Occupancy

Rates are based on two adults per site. A \$5 per night fee applies for additional adult guests. Tents are not permitted at full-service RV sites unless approved by Horseshoe Canyon Campground. Full service RV sites can request to pitch one tent for children (16 years and under) at an additional fee of \$5 per night.

Tent Site Occupancy

Tent site rates are based on a maximum of two adults per site. Children (16 years and under) are free. If you are more than two adults you will require a second site. Tent sites have a maximum of two tents.

Termination of Stay

Horseshoe Canyon Campground reserves the right to terminate any stay without notice for violation of our Policies. In this case Horseshoe Canyon Campground will refund any amount paid for unused days.

Deposit Policy at Time of Reservation

For daily rate reservations, full payment will be charged to your credit card at the time of booking. Monthly and seasonal rate reservations require a 50% deposit to confirm the reservation, with the balance due upon check-in. You will receive a confirmation email when the reservation is complete.

Cancellation Policy

Daily Rate Cancellation

In order to cancel a daily rate reservation, please contact Horseshoe Canyon Campground **no later than 12pm seven days prior to your scheduled arrival date**. If your cancellation is received before this deadline, you will be charged a \$20.00 cancellation fee and the original payment refunded. Cancellations made after the seven day deadline will result in forfeiture of one night's fee. After occupancy, no refunds will be provided on that daily rate reservation.

Monthly Rate Cancellation

In order to cancel a monthly rate reservation, please contact Horseshoe Canyon Campground **no later than 12pm seven days before your scheduled arrival date**. If your cancellation is received before this deadline, you will be charged a \$50.00 cancellation fee and your deposit will be fully refunded.

A cancellation within seven days of the arrival date will result in 50% of the monthly rate being forfeited. No refunds will be provided on any monthly rate reservation once the month has commenced.

Pets

Pets are welcome at Horseshoe Canyon Campground. Two pets are allowed per booking for RV and tent sites; additional pets will incur a \$3 fee per pet, per night. Two pets are allowed in each of our pet friendly cabins for a one-time \$25 fee. Pets must be on a leash at all times or be contained within the guest's accommodation, and pets are not to be left unattended for long periods. Owners are required to clean up after their pets; dog waste bags are available at the office.

Accommodations

At Horseshoe Canyon Campground we guarantee the availability of the accommodation/site type booked for confirmed reservations. We do not guarantee any specific site or accommodation for any stay.

Those who wish to lock-in their selected site can do so for a \$10 fee.